

## MATERIAL

These aspects are not valid as a reason for rejection, price reduction or claims for compensation and are therefore no valid basis for a complaint.

Your ERHARDT awnings dealer:



Mehr. Freude. Leben. Zuhause.

## WARRANTY ERHARDT AWNINGS

ERHARDT Markisenbau GmbH ensures for all new products to rectify the defect, within the 2 first years after delivery to the ERHARDT dealer in accordance with the legal regulations. In addition to the regular warranty period ERHARDT Markisenbau GmbH gives a 3 year guarantee on the frame and on drive elements (Motor and gear). During this period, we will provide replacement parts for free. The producer is entitled to decide whether repair is conducted, comparable exchange parts or new parts will be delivered. This decision is made on economic aspects.

During this period, we provide free replacement for damaged

parts in case of proper handling and without external influences. Costs due to the exchange of parts (e.g. Mounting costs, costs for auxiliary devices, etc.) independent of the kind or height, as well as due to the removal of damages caused by installation parts which became faulty will not be taken over by us. The damaged parts will become with the delivery of the exchange part our property and has to be returned on demand.

For damages caused by improper handling or extreme weather conditions (e.g. rain, snow or storm), we can't take any responsibility. Awnings and conservatory shadowing are produced individually, thus are

specially produced. Exchange and retraction are therefore not possible.

The used awning fabrics will be checked multiple times in the weaving, packaging and at the final assembly of the installation. Small spots of colour, thread nodes and thread thinning, some yarn breakages, slight colour deviation may not be subject to any complaint. Same for curliness of the fabric, especially on the hems of the fabric.

In addition to this warranty declaration and as far as they are not in conflict with it, the general delivery and payment



terms and conditions of the ERHARDT Markisenbau GmbH are valid. You may ask your dealer or us for this information.

By the way: Proper handling of the material will extend the lifetime of your installation and the awning will be a long lasting pleasure to you.

Your  
ERHARDT Markisenbau GmbH

READ CAREFULLY

# YOU MADE THE RIGHT CHOICE

We would like to congratulate you for the purchase of this Erhardt awning.

Up-to-date technology, high-quality material and careful processing ensure easy handling and an extremely long life cycle of your awning.

Final inspection and test run had been conducted by:



Mehr. Freude. Leben. Zuhause.

## HIGH-QUALITY MATERIAL

ERHARDT Awnings are solely produced with high-quality fabrics ensuring colour fastness and imperviousness to UV, light and weather as well as durable against all environmental influences.

The ERHARDT awning fabrics are rot-proof and shape stable, tear-resistant, breathable, quick-drying and due to the “Scotchgard”-impregnation water and dirt repellent.

They are easy to care and maintain. The “Scotchgard”-impregnation effects a reduced soiling behaviour of the awning and stains can be easily removed.

## CLEANING

Light soiling should be removed by a colourless rubber or be brushed out when the fabric is dry.

For bigger soiling it's best to treat them with a scrubber brush, hand warm water and normal heavy duty detergent.

Rinse out the soap solution several times with clear water.

You can repeat this cleaning procedure till the fabric is clean, but make sure that all detergent residues are removed before drying the fabric and rolling it up.

By the way: Roll your awning only in exceptional cases up if it's wet. In case the awning had been wet,

the awning should be dried as soon as possible. If a re-impregnation is needed, please contact your dealer.

## MATERIAL PARTICULARITIES

If you should detect irregularities or weaving faults in the awning fabric, there is no reason to be alarmed because the awning fabric is made of a material with manufacturing tolerances in the visual range. Thus, not each anomaly must be a material fault affecting the value or the function of your awning.

It's common to find small irregularities such as nodes, thicker and thinner threads, some thread breakages and slight colour deviations of

single strips between each other or in reference to the fabric collection. These are due to the production processes and can't be prevented.

Even in further processing of the awning fabrics and despite the greatest possible care there are from time to time slight deviations from the optimum. There can be e. g. folds resulting from bending at the manufacturing – which seem to be darker with backlight especially for bright colours.

Also bright strips (stress whitening) can't be avoided in any cases.

Waviness can be traced back on multiple layers of the fabric at the hem, seam and panel area, different wrapping strength of the fabric shaft and the triggered

fabric tensioning. If you should detect the described irregularities at your ERHARDT Awning, this does not represent a defect which had been overseen by our final inspection, but a material or manufacturing-caused phenomenon, which can't be excluded even in a replacement delivery.